

**HEALTH AND WELLBEING BOARD**  
**Wednesday 27 September 2023**

**Present:-**

Councillor Roche	Cabinet Member, Adult Social Care and Health <b>(IN THE CHAIR)</b>
Ben Anderson	Director of Public Health
Chris Edwards	Executive Place Director, SYICB
Polly Hamilton	Assistant Director, Culture, Sport and Tourism (substitute for Paul Woodcock)
Shafiq Hussain	Chief Executive, Voluntary Action Rotherham
Sharon Kemp	Chief Executive, RMBC
Laura Kosciakiewicz	District Commander, South Yorkshire Police
Toby Lewis	Chief Executive, RDaSH
Jason Page	Medical Director, Rotherham Place
Eldo Rajan	Healthwatch Rotherham
Helen Sweatton	Joint Asst. Director Commissioning & Performance (substitute for Nicola Curley)
Ian Spicer	Strategic Director, Adult Social Care
Michael Wright	Deputy Chief Executive, TRFT (substitute for Richard Jenkins)

**Report Presenters:-**

Helen Barker	Head of Customer Service, RMBC
Ruth Fletcher Brown	Public Health, Specialist, RMBC
Andrew Clayton	Head of Digital, NHS SY (Rotherham Place)
Katy Lewis	Carers Strategy Manager, RMBC
Amanda Marklew	Lead Transformation Nurse, Alcohol Liaison Service
Claire Smith	Deputy Director, SYICB

**Observers:-**

Alexandra Hart	Public Health Practitioner
Rachel Copley	Public Health Practitioner
Amelia Thorp	Public Health Specialist

**Also Present:-**

Leonie Wieser	Policy Officer, RMBC
Dawn Mitchell	Governance Advisor, RMBC

Apologies for absence were received from Councillor Cusworth, Nicola Curley and Paul Woodcock.

**25. DECLARATIONS OF INTEREST**

There were no Declarations of Interest made at the meeting.

**26. QUESTIONS FROM MEMBERS OF THE PUBLIC AND THE PRESS**

There were no members of the public or press present at the meeting.

**27. APPOINTMENT OF SUBSTITUTE ELECTED MEMBER/OBSERVER**

The Chair reported that discussions were taking place with regard to the internal Council arrangements for the appointment of Members to the Board in a substitute capacity and/or observer.

**28. COMMUNICATIONS**

The Chair welcomed Toby Lewis, Chief Executive, RDaSH, to his first meeting of the Board.

It was noted that, following the meeting to be held on 22<sup>nd</sup> November, 2023, there would be a one hour development session for Board Members in the John Smith Room.

**29. MINUTES OF THE PREVIOUS MEETING**

Resolved:- That the minutes of the previous meeting held on 28<sup>th</sup> June, 2023, be approved as a true record.

**30. AIM 2 UPDATE BY BOARD SPONSORS**

The Chair reported that work towards sign up of the Prevention Concordat on Better Mental Health was now complete, the application signed by Board partners and submitted in August. The Chair, Director of Public Health and officers had attended the panel meeting on 20<sup>th</sup> September where the submission had been successful. Excellent feedback had been received on the submission.

Claire Smith, ICB, and Toby Lewis, RDaSH, gave the following powerpoint presentation:-

Priority 1 – Promote better mental health and wellbeing for all Rotherham people

Key areas of progress included

— The Board has signed up to the Prevention Concordat on Better Mental Health. The application was successful and excellent feedback received

— Some of the actions that would support prevention for this next year included:-

Mental Health Assets would be mapped and launched (this would be available on the JSNA)

Partners were working collaboratively to pull together a mental health data report which would inform pathway development work and transformation of mental health provision

Delivery of the Mental Health Pathway Review

Further roll out of Making Every Contact Count sessions on loneliness and mental health

Priority 2 – Take action to prevent suicide and self-harm

Key areas of progress included

- Promote suicide and self-harm awareness training to practitioners across the partnership and members of the public through internal and external communications. Training sessions had been held with partners, sharing learning from real time surveillance system, postvention support including input from a family member who had been bereaved by suicide
- Promote postvention support for adults, children and young people bereaved, affected and exposed to suicide and monitor referrals to services including staff affected

Priority 3 – Promote positive workplace wellbeing for staff across the partnership

Key areas of progress included:-

- Promote the BeWell@Work award to Health and Wellbeing Board partners and support sign up
- Ensure partners were engaged in Employment is for Everyone Programme promoting employment opportunities to those with SEND and improved wellbeing at work
- Individual Placement and Support Services (IPS) supports people with severe mental health difficulties into employment

Priority 4 – Enhance access to Mental Health Services

- Ensure partners are engaged in the development and mobilisation of the integrated primary/secondary care mental health transformation. This included:-
    - Implementation of Mental Health ARRS roles – 16/17 roles current in post
    - Long term plan eating disorders, IPS and EIP targets by March 2024 – early intervention in Psychosis Service now well established
    - Implementation of Community Mental Integrated Primary/Secondary Care Transformation Programme – development of a primary care hub was underway, opportunities for co-location were being explored following a Hub and Spoke model
  - To work in partnership to enhance the Mental Health Crisis Pathway (early intervention, prevention, social care and crisis). This required:-
    - Partnership working was underway to ensure an early intervention and crisis prevention model was developed
    - Mobilisation of the Touchstone Safe Space (alternative to crisis) provision. Since the Service was launched in September 2022, significant outreach, engagement and promotion had taken place to integrate the Service and develop the pathways with existing Rotherham services. The number of people accessing the Service continued to grow month on month
- <https://touchstonesupport.org.uk/intensive-community-support/rotherham-safe-space>

Mobilisation of social care pathways – a review was underway to develop a revised Mental Health model, the main emphasis was to enhance the early intervention and prevention offer and to ensure that people of Rotherham had an effective service offer and pathway

### Issues to address

- Most actions on the action plan were currently on track
- Refresh and deliver Better Mental Health for All action plan focussed on early intervention and prevention. This action had been delayed due to changes in national policy direction:-  
Delay was due to policy change on National 10 Year Mental Health Plan (the update of the local plan was to be aligned to this national plan)  
The actions within the Prevention Concordat application would form the basis of the new Better Mental Health for All action plan. Once the Prevention Concordat had been approved by OHID at the September panel meeting. The submitted action plan would be further developed with partners

### Next Steps

- Suicide prevention  
A new suicide prevention pilot service was being mobilised which would support people who had attempted suicide due to life events, build their emotional resilience, look at coping strategies and connect them to local support within their communities
- Partnership work to enhance the Mental Health Crisis Pathway  
Social care pathways - A review was underway which aimed to improve each customer's journey through Mental Health Services to ensure that people who used the services received the right care at the right time and in the right places  
The aim for the revised pathway was to increase the focus on early intervention and prevention, a strength-based approach that would focus on making the most out of the person's lived experience, maximise information support and community connections and to support personal resilience  
The revised Service offer and model was in development and this would go through the Council's governance in December 2023 prior to implementation

Discussion ensued on the presentation with the following issues raised/clarified:-

- Mental Health Assets would be mapped and launched and display Mental Health Services throughout the Borough including dementia cafes, carers support groups, physical activities and social groups. It would also be available on the JSNA
- Partners were working collaboratively to pull together a mental health data report which would inform pathway development work and transformation of Mental Health provision

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- Delivery of the Mental Health Pathway Review to improve the journey and outcomes for people with mental ill health
- Further roll out of Making Every Contact Count sessions on loneliness and mental health. This would increase awareness of the impact of loneliness and help practitioners to spot the signs and guide the person towards appropriate support
- Campaigns such as Five Ways to Wellbeing were used to help destigmatise loneliness and enable the wider communities to understand their role in supporting people
- Rotherham's suicide figures were significantly higher than England – 13.2 compared to 10.4. However, rates had dropped from 14.6 in the 2017-19 period and remained at 13.2 for 2018-2020 and 2019-2021
- A training session had been held with RDaSH on suicide prevention activity in Rotherham, sharing findings from the Real Time Surveillance system and postvention support
- 3 training sessions delivered to SYP sergeants in September covering suicide prevention activity, sharing findings from the Real Time Surveillance system, postvention support for CYP and adults and input with a family member who had been bereaved by suicide
- The Zero Suicide Alliance training was being promoted as part of World Suicide Prevention Day
- Employment for Everyone – a partnership created in Rotherham across a number of community based organisations. A successful joint South Yorkshire bid had been made to the DWP that would bring additional resources to the initiative. The programme was linked into all 5 regional SEND forums and was working with a number of regional employers to promote the benefits of employing people with SEND
- Individual Placement and Support Service (IPS) supported people with severe mental health difficulties into employment and continued to work with partners to increase the number of people accessing the Service. RDaSH/South Yorkshire Housing Association had recently established a joint steering group to drive this work forward
- Work was ongoing to try and improve access to services to ensure they were easily accessible
- Rotherham Safe Space was launched in September 2022. It supported anyone experiencing a mental health crisis and provided a safe place during the weekend evenings and was designed for people in crisis to go for support/prevent avoidable attendances at A&E
- A new Suicide Prevention Pilot would commence at the end of October 2023 in Rotherham. It would have links through the Hospital Liaison Service and Crisis to ensure clinical mental health and physical needs had been met
- Digital solutions needed to be inclusive realising that not all of the population had digital access to services
- Many people were facing issues in terms of the cost of living increase and debt. Work was taking place with partners to look at increasing advice provision for those who were in debt and access to benefits and wrap around support in terms of resilience work

- The cost of living increase was having the knock on affect of people's ability to travel to medical appointments and purchase prescriptions

Claire and Toby were thanked for their presentation.

### **31. LONELINESS ACTION PLAN**

Ruth Fletcher-Brown, Public Health Specialist, presented an update on the loneliness action plan with the aid of the following powerpoint presentation:-

National Picture – Office of National Statistics, public opinions and social trends Great Britain 27<sup>th</sup> April-8<sup>th</sup> May, 2022

- Around 1 in 20 (6%) of adults reported feeling lonely always or often in the latest period (5% in the previous period)
- This increased to around a quarter of adults (25%) reporting feeling lonely always, often or some of the time in the latest period (23% in the previous period)
- This proportion appeared to vary slightly by age with 26% of those aged 16-29 years, 30% of those aged 30-49 years, 23% of those aged 50-69 years and 19% of those aged 70 years and above, reporting feeling lonely always, often or some of the time in the latest period

Rotherham Picture

- 19.01% of adults felt lonely often or always or some of the time (2019-2020 OHID Fingertips)
- 4.8% of Rotherham residents had a poor life satisfaction score (5.0% for England) according to the annual population survey, 2021/22 (lower value was better)
- 7.2% of Rotherham residents had a poor happiness score (8.4% for England) according to the annual population survey 2021/22 (lower value was better)
- The estimated prevalence of common mental health disorders for Rotherham was 18.6%, this was higher than that for Yorkshire and the Humber and England (2017)
- Social isolation and loneliness was experienced by individuals/communities during the pandemic and for some individuals increasing anxiety was now about being around people (DPH Annual Report 2023)
- In the 2022 School Lifestyle survey, 29% of students who identified themselves as a young carer felt the caring role stopped them seeing their friends
- The Adult Social Care Outcomes Framework (ASCOF) based on the Personal Social Services Survey of Adult Carers showed only 30.2% of adult carers had as much social contact as they would like

#### Partnership Working

- The loneliness action plan was delivered by partners of the Health and Wellbeing Board. Implementation was overseen by the Better Mental Health Group:
  - Children, Young People and Families Consortium
  - Crossroads
  - Healthwatch Rotherham
  - NHS South Yorkshire
  - RDaSH (mental health provider)
  - Rotherham NHS Foundation Hospital Trust
  - RMBC – Adult Care, Housing and Public Health (including Neighbourhoods)
  - RMBC Children and Young People’s Services
  - RMBC Communications
  - RMBC Culture, Sport and Tourism Service, Regeneration and Environment
  - RDaSH
  - Rotherham Federation
  - Rotherham United Community Sports Trust (RUCST)
  - South Yorkshire Police

#### Rotherham Loneliness Action Plan

- Aim 1 – to make loneliness everyone’s responsibility
- Aim 2 – improving how organisations and services in Rotherham connected people at risk of experiencing loneliness to support
- Aim 3 – make it easier for people living and working in Rotherham to access information about local community groups, activities and support services for loneliness
- Aim 4 – spread good practice and encourage knowledge sharing on tackling loneliness across Rotherham

#### What’s working well – Rotherham

- Open Arms Community Support Hubs in areas of deprivation (sites in libraries and community centres)
- Library cafes e.g. Menopause Cafes
- New welcome pack being trialled with Adult Care staff
- Links between loneliness, poor mental health and suicide – explored within training for Place staff using case studies
- Children’s Capital of Culture – Year 1 engagement plan complete
- Rotherham was the highest investor in South Yorkshire for social prescribing
- Community assets – mapping of services/organisations/groups which were available to support Rotherham residents
- Refreshed Ward priorities published in June 2023
- Place-based working – mapping of assets taking place as part of the Early Intervention and Prevention work in the north locality
- Age UK participated in national pilot for MECC and loneliness
- Smiles for Miles project (Children, Young People and Families Consortium Project) had supported 1800+ young people

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- Crossroads funding bid was successful in supporting carers which included therapy in people's homes
- 3 sessions within Rotherham libraries for gentle exercise linked to the Women's Euro 22 Legacy
- The Rotherham 10K took place in May raising awareness and funds for Age UK Rotherham

### What are we worried about

- Reduced funding for Befriending projects. The Befriending project ran for less than one year but evidenced significant improvements in mental wellbeing
- Recruitment and retention of volunteers
- Reporting from frontline services about the number of clients presenting who were lonely and isolated
- Reported levels of anxiety, physical and mental deconditioning of some groups
- Cost of living – communities raising concerns about cost of transport
- Public transport – influencing decisions about transport at a South Yorkshire level and the impact it could have on addressing loneliness
- Tackling loneliness was a collective responsibility not just the remit of the voluntary and community sector

### What needs to happen next and when

- Making Every Contact Count – these sessions would also be offered to partner organisations (October 2023)
- Community engagement with some inclusion groups (from September/October 2023)
- Strengths-based approaches – e-learning for Council staff to be launched in September 2023. This would include identification and building on local assets
- Launch of the community asset mapping. This was currently being tested by Link Workers and would then be available on the Rotherham Health Data Hub (September 2023)
- Connectedness considered in planning and commissioning processes. Guidance steps produced (September 2023)
- Opportunities within Town Centre planning – safe and inclusive spaces
- Exploring opportunities to use the DHSC Suicide Prevention Fund for voluntary and community sector to address loneliness (September 2023)

### Discussion ensued with the following issues raised/clarified:-

- Children's Capital of Culture – Year 1 Engagement Programme completed. The Manifesto for Year 2 and 3 Design and Development phase was launched in January 2023 and to date the programme had attracted in excess of £3M in revenue investment and had supported 75 young people, employed part-time, as trainee creative producers, 14 of which were care experienced



- Different presentation of loneliness in different groups of ethnicity – some of the focus groups would look at vulnerable groups. The Better Mental Health Befriending Project had targeted those communities and had been successful. Some of the challenges would be around crime/hate crime and feeling safe in their community
- The Project had used the Warwick Edinburgh Mental Wellbeing scale. There had been 835 people on the scheme in the beginning and had ran from September until the end of April at which point 815 remained. It was held up as good practice. Going forward other measures had been explored and felt that it was still the best fit

Ruth was thanked for her presentation.

**32. NHSE FUNDED PILOT TO SUPPORT FREQUENT ATTENDERS TO ED WITH COMPLEX ALCOHOL AND MENTAL HEALTH NEEDS**

Amanda Marklew, Lead Transformation Nurse Alcohol Liaison Service, gave the following powerpoint presentation:-

- Rotherham was identified as a national optimum treatment site and the only one of the of 4 eligible sites to apply for NHS funding, The brief was non-nursing, specified patient group who had alcohol and mental health problems and model to evidence some positive patient outcomes and showcase same

Identifying patients

- All patients would consent when offered the extended care option
- Identified current patients known to be high users of services and frequent attenders to A&E
- Patients in crisis
- In-patients as assessed for need

Community Based Approach

- Patients identified
- Patient assessment by Specialist Nurse
- Patient discharged with option of Community support

Community Outreach and Support Team for Alcohol and Mental Health

- Acute Alcohol Care and Mental Health Services identify caseload via HIUG and FF forms
- COAST consists of 4 x non-Nursing Community and Lifeskills Mentors
- Multi-disciplinary approach out into community
- All relevant services involved in care planned approach

Results for Rotherham patients who engagement with Outreach Team

- 29 patients have completed care under the Outreach Team during this time period
- 2 patients (7%) had no admissions or attendances in the 6 months period before discharge

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- Ambulance use 64 pre/26 post
- UECC attendances 85 pre/64 post
- Admissions 37 pre/21 post

### Improved Outcomes

- Community partnership approach
- Joint initiatives and a shared vision – no longer standalone including commissioning
- Greater understanding of the 'bigger picture'
- Shared investment and collaborative multi-disciplinary working
- Consideration to improvements within the wider community
- 'Living well for longer' – Harm to Hope and Suicide Prevention

Discussion ensued with the following issues raised/clarified:-

- A huge reduction had been seen in the number of A&E attendances. This would be replicated by South Yorkshire Police and South Yorkshire Ambulance Service
- The Service was available 7 days a week unlike many services
- Every patient was assessed by a nurse specialist. They were discharged with community support
- A large number of patients were of the older generation/housebound/had learning disabilities or several disabilities
- Cases were becoming much more complex and the numbers increasing
- Funding secured for a Drugs Nurse so the project would now cover both drugs and alcohol
- Hull University had selected the project to carry out research on the model
- The average cost of 1 frequent attender was £32,000 a year. The project was stopping that attendance and improving their lives
- Not all participants were successful in stopping their alcohol dependency but had had a better death from living well for longer. A typical caseload was 40 patients with most stopping drinking within 6-8 weeks. Only 5 patients had been referred to Mental Health Services in 10 years

Amanda emphasised that the funding would end in March 2024. Discussion ensued on the anticipated savings that would have been achieved by the project in relation to the reduced number of frequent attenders at A&E, the use of Police time/ambulances and reduced number of referrals to other service providers. If there was the evidence basis, it was possible that consideration could be given to options available to continue the Service.

Amanda was thanked for her presentation.

**Resolved:-** That the financial information requested be submitted to Leonie Wieser as soon as possible to assist further discussions with partners.

**ACTION:- (1) Leonie Wieser to follow up with Amanda Marklew**

**(2) Chris Edwards and Sharon Kemp, as Chairs of the Place Board, to consider the evidence and future of the project.**

**33. OUTCOMES FROM THE CO-PRODUCTION WORK TO DELIVER ON THE CARERS STRATEGIC FRAMEWORK**

Katy Lewis, Carers Strategy Manager, presented an update on the achievements of the Carers Strategic Framework October, 2022-September, 2023, with the aid of the following powerpoint presentation:-

Improved Outcomes

- Community partnership approach
- Joint initiatives and a shared vision – no longer stand alone including commissioning
- Greater understanding of the “bigger picture”
- Shared investment and collaborative MDT working
- Consideration to improvements within the wider community
- ‘Living well for longer’ – Harm to Hope and Suicide Prevention

Achievements

- Permanent Carers Strategy Manager in post from July, 2023
- Achievements against the strategic framework
- Focus 1 Carers Cornerstones
- Focus 2 Creating Communities of Support

Carers Strategy Manager

- Initial focus on:-
  - Networking/identifying stakeholders
    - Joined the Yorkshire and Humber Carers Lead Group
    - Joined the South Yorkshire Integrated Care Partnership
    - Commitment to Carers Group
  - Securing provision of the current Carers Emergency Service until end of March, 2024
  - Undertaking a programme of carers workshops during August/September – ‘Carers Conversations’ to be completed in October
  - Updating the Council website Carers Information pages – further work ongoing

Focus 1 – Carer Cornerstones

- Better Care Fund underspend of £100,000 allocated to the provision of small grants up to £5,000 each to small voluntary and community organisations for projects to improve the health and wellbeing of carers

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- 19 grants awarded
- Carers to be supported included those caring for people with dementia, mental ill health, parent carers and carers from minority communities
- Projects funded included physical activity, art therapy, mindfulness and creative craft skills
- Projects funded will run from August 2023 to the end of March, 2024
- Borough that Cares Strategic Group
  - Continued to meet regularly to share best practice and information
- Advice and Information
  - First carers newsletter published in Spring 2023
  - Electronic version available on the Council website Carers pages
  - Intelligence gathering on user experience of existing advice and information offering
  - Programme of events delivered for Carers Week across the Borough

### Focus 2 – Creating Communities of Support

- Worked collaboratively with South Yorkshire Integrated Care Partnership – contributed to version 2 of the Practitioners Guide to Carers Support
- Worked with RMBC Digital Inclusion Strategy Group to reduce digital exclusion for carers – including carer webpages in RMBC’s customer portal design
- Carers Conversations Co-production Programme (August-October, 2023)
  - 14 co-production events (as at September 2023) completed in partnership with locality-based support groups
  - Focus on the themes of accessing advice and information and support services and improved health and wellbeing
  - Outcomes would inform future commissioning decisions

### Next Steps

- November 2023 – produce report on the outcomes and commissioning proposals following the engagement work being undertaken to include
  - Results of survey undertaken by Healthwatch – due October 2023
  - Outcomes of the Carers Conversations
  - Feedback gathered at Rotherham Show
  - Feedback from social care and health professionals
  - Proposals for the ongoing provision of a Carers Emergency Service
- Encourage unpaid carers in Rotherham to take part in the national Survey of Adult Carers in England 2023-24 administered by NHS England
- Agree terms of reference and commence the Borough That Cares Network Group

Discussion ensued with the following issues raised/clarified:-

- Really pleasing work that had taken place engaging with carers and the Carers Strategy produced. The next step was to produce an action plan from the Strategy
- Recognition of the diversity of carers and getting their voice out
- The parent carers group worked with children and young people
- A visit to be made to the Young Carers Council in October

Katy was thanked for her presentation.

**Resolved:-** That the presentation be noted and a further report be submitted to the January Board meeting on the outcomes from the co-production work to deliver on the Carers Strategic Framework.

**ACTION:- Leonie Wieser/Katy Lewis**

### 34. THE ROTHERHAM PLACE DIGITAL INCLUSION STRATEGY

Helen Barker, Head of Customer Service, gave the following powerpoint presentation focussing on health aspects, together with Andrew Clayton, Head of Digital NHS South Yorkshire):-

#### Timeline

- Digital Inclusion Programme established June 2021
- Stakeholder group/governance in place September 2021
- 'Digital Inclusion Review – Rotherham Place'  
Requirements signed off by stakeholder group October 2021  
Consultation started with residents and organisations January 2022  
Report finalised May 2022
- Development of the Digital Inclusion Strategy and Action Plan  
Findings of review shared with key stakeholders June-August 2021  
Initial draft strategy complete November 2022  
Action plan workshop held December 2022  
Action plan finalised February 2023
- Endorsement and Support  
Rotherham Place Board April 2023  
Rotherham Together Partnership Board May 2023  
Health and Wellbeing Board September 2023

#### Digital Inclusion Review – Rotherham Place

##### Key Findings

- Groups most at high risk of digital inclusion  
Older people  
Deprivation  
LTD/Learning Disability  
Disadvantaged young people
- Areas considered to be most high risk  
East Herringthorpe  
Rotherham Central

- Maltby East
- Common barriers to digital inclusion
  - Internet availability
  - Device availability
  - Language barriers
  - Lack of digital skills
  - Worried about being safe online

#### Digital Inclusion Rotherham Place Strategy

##### Purpose

- A Digital Inclusion Strategy that delivers outcomes which target Rotherham's most digitally excluded

##### Underlying Principles

- Person centric
  - Focus on the things that matter to people who live, work and do business in Rotherham
- Easy for people to understand and relate to
  - Clear, simple, accessible and jargon free
- Mobilise and empower people and communities
  - Inform, educate, support, volunteer, keep safe
- Target intervention
  - Embed across the Rotherham Place to reduce risk of digital exclusion

#### Digital Inclusion Action Plan

##### Objectives

- Target priority areas and communities to maximise impact
- Implement actions that reduce/remove barriers to digital inclusion
- Use a framework for evaluating and measuring impact and outcomes

##### Activities already underway

- RNN Digital Champions
- Good Things Databank Pilot
- ICT Classes and Employability classes for residents
- Rotherham Digital website

##### Planned Activities

- Appoint 2 FTE Digital Inclusion Support Officers
- Communication and engagement
- Create 'digital surgeries' in libraries and community centres in East Herringthorpe, Rotherham Central, Thrybergh and Maltby East
- Work with partners to expand resident access to technology – wifi, devices, assistive technology

#### Communications and Engagement

##### Key Messages

- We are putting communities at the heart of everything we do
- We have listened to what you told us – Digital Inclusion Strategy focussing on the things that mattered to local people

- Everyone should be able to benefit from technology – this was what was being done to help those who were most at risk from feeling digitally excluded/isolated

#### Engagement

- Make best use of already established stakeholder relationships/community-based initiatives
- Use both printed and digital materials to promote the offer
- Target people already digitally active via social media, website information, email subscriber lists – with information they could share with family/friends who were not online
- Include information in community/sector based newsletters
- Promote digital inclusion organisationally
- Use the 'Rotherham Digital' website as the source of information for digital inclusion help, advice, details of event/activities and practical information such as where to access free wifi
- Make use of all media outlets to promote initiatives that we are involved in

Discussion ensued with the following issues raised/clarified:-

- The Programme's overarching objective was to deliver strategies, governance and operational practices that maximised access to technology, training and support for the people, small businesses and organisations across the Rotherham Borough
- It was very much a collaborative and partnership initiative. A cross organisational stakeholder working group had been established to jointly input into and shape the aims and outcomes of the Digital Inclusion Programme ensuring the needs of all customer and communities within the Rotherham place were fully considered and represented in all digital inclusion activities and reflected within a future co-designed Digital Inclusion Strategy
- 18 student volunteers, recruited from Rotherham College, had been matched to a group local to where they lived to gain experience of working with local people and help them make better use of technology
- Good Things Databank Pilot – the Good Things Foundation offered free sim cards to organisations through their Databank programme. It was a national programme designed to support people on low income who had limited/no access to online services. The scheme was being piloted from Riverside House library

**Resolved:-** (1) That the progress of the Rotherham Digital Inclusion Programme to date be noted.

(2) That the programme and the approach being taken to improve digital inclusion across the Borough of Rotherham continue to be supported.

(3) That the intention of the Rotherham Digital Inclusion Stakeholder Group to deliver the actions outlined in the action plan be noted.

(4) That the intention of the Rotherham Digital Inclusion Stakeholder Group to keep the Health and Wellbeing Board, Place Board and Rotherham Together Partnership Board informed of progress on a periodic basis be noted.

**35. ROTHERHAM PLACE PARTNERSHIP HEALTH AND CARE PLAN 2023-25**

Claire Smith, Deputy Place Director Rotherham Place, presented the 4<sup>th</sup> edition of the refreshed Rotherham Place Partnership Health and Care Plan.

The refreshed document took account of the changed landscape following the Health and Care Act 2022 and the establishment of a statutory Integrated Care System (ICS) from 1st July, 2022. The Plan also continued to align with the Rotherham Health and Wellbeing Strategy (refreshed in 2022) for delivery on the health and social care elements of the Strategy. The Rotherham Prevention and Health Inequalities Strategy was also a key local driver for the Place Plan.

The 2023-25 Place Plan built on the previous plans and took into account the expectations set out in the NHS Long Term Plan as well as the new NHS landscape, therefore, aligned with the South Yorkshire Joint Forward Plan and through the Health and Wellbeing Strategy, aligned to the South Yorkshire Integrated Care Strategy.

The chapters within the previous Plan remained in the refreshed version i.e. Best Start in Life (maternity/children and young people), improving mental health and wellbeing, support people with learning disabilities and autism and urgent, emergency and community care.

New chapters had been influenced by recent guidance and as a result of the outcomes from the Place Board development session in January i.e. live well for longer (prevention, self-care and long term conditions) and palliative and end of life care.

As with previous Plans, a performance report would be developed to enable members to be assured on delivery against the priorities and actions within the Plan.

**Resolved:-** That the final version of the refreshed Rotherham Partnership Health and Care Place Plan 2023-25, together with the accompanying summary version, be endorsed.



**36. LAUNCH OF SAFE PLACE TO SLEEP**

Chris Edwards, Executive Place Director, gave a verbal update on the above.

Early years development was an emerging key priority emerging from the Integrated Care Partnership across South Yorkshire and Early Years Development funding agreed. Work would be co-ordinated with the existing family hubs and different approaches/interventions tried. In Rotherham the Swinton family hub had been selected for the initiative.

**37. UPDATE ON HEALTH AND WELLBEING BOARD STRATEGY ACTION PLAN**

Leonie Wieser, Policy Officer, presented an update on the Health and Wellbeing Board Strategy and action plan.

**38. ITEMS ESCALATED FROM THE PLACE BOARD**

There were no items to report.

**39. BETTER CARE FUND**

Consideration was given to a report confirming that Rotherham Metropolitan Borough Council (RMBC) and the South Yorkshire Integrated Care Board (Rotherham Place) had jointly developed a new Better Care Fund Call-Off Partnership/Work Order in 2023/24 which reflected local need and priorities.

The Department of Health and Social Care and Department for Levelling Up, Housing and Communities, had published a BCF Policy Framework for the implementation of the Better Care Fund (BCF) for 2023-25.

The BCF Policy Framework supported 2 key priorities for the health and care system that aligned with the 2 existing BCF objectives:-

- Improving overall quality of life for people and reducing pressure on UEC, acute and social care services through investing in preventative services
- Tackling delayed discharge and bringing about sustained improvements in discharge outcomes and wider system flow, as set out in the BCF objectives and priorities for 2023-25

NHS England and the Government had published the 2023-25 BCF Planning Requirements, the BCF vision being to support people to live healthy, independent and dignified lives through joining up health, social care and housing services seamlessly around the person. This vision was underpinned by the 2 core BCF objectives:-

- Enable people to stay well, safe and independent at home for longer
- Provide the right care in the right place at the right time

Also submitted was a report confirming that the financial framework was agreed as part of the BCF governance processes including the in-year assessment of expenditure against the schemes. It also highlighted risks emerging in-year as set out in the risk share section of the Section 75 Agreement.

**Resolved:-** (1) That the Better Care Fund Call-Off Partnership/Work Order for 2023/24 be approved.

(2) That the areas of risks, underspends and explanations and the Quarter 1 position be noted.

(3) That, in principle, the carry over of any underspend into 2024/25 be approved in respect of capital expenditure against the Disabled Facilities Grant.

**40. ICB JOINT FORWARD PLAN**

The ICB Joint Forward Plan was submitted for information.

**41. PUBLIC ROTHERHAM PLACE BOARD MINUTES**

The minutes of the Rotherham Place Board held on 19<sup>th</sup> April and 17<sup>th</sup> May, 2023, were submitted for information and noted.

**42. ROTHERHAM PLACE BOARD - ICB BUSINESS**

The minutes of the meeting of the Rotherham Place Board ICB Business held on 19<sup>th</sup> April and 17<sup>th</sup> May, 2023, were submitted for information and noted.

**43. DATE AND TIME OF NEXT MEETING**

**Resolved:-** That a further meeting be held on Wednesday, 22<sup>nd</sup> November, 2023, commencing at 10.00 a.m. to be held in Rotherham Town Hall.